



RETURNS & EXCHANGES

We are committed to selling high-quality products, meeting customer's total satisfaction. However, we are aware that for one reason or another there may be a need to exchange or return your purchase if an item doesn't meet your expectations. This can be done within 28 days of receiving the order. Please return items in original packaging with tags attached. Please ensure all items are undamaged and unworn before returning.

You can return all or one item from your order by following our easy step-by-step process. Complete the returns form below and follow steps 1-3 to ensure a full refund.

1. Complete this returns form, with the appropriate information in each box.
2. Securely package the completed returns form and items you wish to return and copy the address below.
3. Return item(s) through Post Office or courier and ensure you keep a copy of your receipt for proof of posting.

RETURN CODES

1. Wrong Item 2. Too Small 3. Too Big 4. Not as Expected 5. Damaged in Transit 6. Order Incomplete
7. Other, Please State: _____

ORDER NUMBER	PRODUCT	SIZE	QUANTITY	RETURN CODE

It can take up to 28 days for a return to be processed if you choose to send it back to us via Post Office. Return postage costs are the responsibility of the sender. We cannot refund the cost of postage or packaging upon returns.



RETURNS DEPARTMENT:

Azzurri House,
Kilcohan,
Waterford,
Ireland,
X91 P667

If you have any queries regarding returns, please do not hesitate to contact the returns department on

051 850066

or email

info@zuri.ie

zuri.ie

